



## Early Alert Program Resources

1. Faculty Member
  - a. Discuss issue(s) with student
  - b. Discuss issue(s) with Dean of Division
2. Learning Support Services ([www.roanestate.edu](http://www.roanestate.edu) Keyword: LEARNING CENTER)
  - a. Campus Locations & Phone #
    - i. Harriman Campus – 2<sup>nd</sup> floor of Library (882-4677)
    - ii. Oak Ridge – inside Library (481-2026)
    - iii. Cumberland Co. (931-456-9880)
    - iv. All locations – math tutoring; contact site
  - b. Smarthinking – **FREE** online tutoring service ([www.smarthinking.com](http://www.smarthinking.com))
    - i. See flier or Learning Center webpage for log-in and password
    - ii. Offers Math tutoring
    - iii. Username and passwords

Site / location	Username / Password
<b>Campbell County</b>	<b>campbell2006 / learn</b>
<b>Cumberland County</b>	<b>cumberland2006 / achieve</b>
<b>Knox County</b>	<b>knox2006 / access</b>
<b>Loudon County</b>	<b>loudon2006 / excite</b>
<b>Oak Ridge</b>	<b>oakridge2006 / success</b>
<b>Roane County</b>	<b>roane2006 / start</b>
<b>Scott County</b>	<b>scottcounty2006 / enroll</b>
<b>Fentress County</b>	<b>fentress2007 / learn</b>
<b>Distance Students</b>	<b>distance2006 /review</b>

3. Advising Resource Center (865-882-4597)
4. Student Services ([www.roanestate.edu](http://www.roanestate.edu) Keyword: Student Services)
  - a. Career Counseling
  - b. Short-term Counseling Services e.g. Testing Anxiety
5. **LAST RESORT** --- Drop Class
  - a. Student to talk with Faculty Advisor
    - i. Faculty Advisor can be found on RaiderNet
    - ii. Or contact Academic Advising at 882-4597 or email at [advising@roanestate.edu](mailto:advising@roanestate.edu)
  - b. If necessary (lottery scholarship, grants, etc), have student talk with Financial Aid (865-882-4545).